

PRIVACY NOTICE

AHSW Public Zoom meetings and Webinars



Updated 07 May 2020

Who we are

Arts and Health South West (AHSW) is a registered charity based in the UK. We are a free membership organisation, funded by Arts Council England.

(Registered Charity number 1115339, company limited by guarantee number 5420987.)

What we do

We host online meetings and webinars relating to arts and health that are available for the public to attend via Zoom. These meetings are hosted by AHSW, in partnership with experienced practitioners from the arts and health field.

Attendees register for these online meetings via Eventbrite, and those who register receive an access link and password.

What data we collect about you

When you register for one of our online meetings or webinars you submit the following information via Eventbrite:

- Email address
- First name
- Last name
- Job Title
- Organisation

Where we keep your data

Your data will be stored within Eventbrite (we do not transfer your details to Zoom or any other software). You can find out more about Eventbrite's security around data, in line with GDPR, here: <https://www.eventbrite.co.uk/blog/gdpr-at-eventbrite-ds0d/>

What we do with your data

We use your data to:

- Contact you about the meeting or webinar you have registered to attend
- Contact you for feedback about the meeting or webinar you attended
- Analyse the audience of our webinars and online meetings to better understand how to tailor future programmes

Who your data will be shared with

Your details will be accessible to AHSW staff and will be shared with the webinar/meeting speakers/facilitators prior to the meeting/webinar, so that they can understand who their audience is. Aside from this, your data never be shared with any third party organisations.

How long we keep your data

Your data is stored indefinitely in Eventbrite.

What to do if you want us to remove your data completely

If you want your data to be completely removed from Eventbrite, please email AHSW General Manager Hannah Mumby on info@ahsw.org.uk or call 01392 793 877. Hannah will then contact Eventbrite to request that your data be removed from their system entirely.

If you have any questions, please contact AHSW General Manager Hannah Mumby at info@ahsw.org.uk or call 01392 793 877 (this number is manned 3 days per week)